

Business Information:

CAGE: 68W76

DUNS: 002003375

UEID: GBYKX95WSG51

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TX 78023

Points of Contact (POCs):

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Set-Aside Programs:

- » Certified Small Business
- » Minority-Owned Business
- » Small Disadvantaged Business

Industry Certifications:

- » DCAA Approved Accounting System
- » JCAHO Certified
- » CMMI-SVC / Level 3
- » ISO 9001:2015
- » ISO 20000-1:2018
- » ISO 27001:2022
- » ISO 14001:2015

Contract Vehicles:

- » GSA MAS: GS35F227AA
- » GSA STARS III - 8(a): 47QTCB22D0333
- » GSA OASIS+ SB: 47QRCA25DSC87
- » USAF 711th HPW: FA865021D4001
- » VA 621 I: 36F79720D0186

NAICS:

- » 541611 » 621330
- » 541990 » 621340
- » 561110 » 621399
- » 561320 » 621498
- » 621111 » 621511
- » 621112 » 621512
- » 621210 » 621610
- » 621999 » 622110
- » 561421 » 561410



CAPABILITY STATEMENT

Bestica, Inc., founded in 2005 and headquartered in San Antonio, TX, is a Small Disadvantaged Business (SDB) with a worldwide presence, providing healthcare professionals of multiple specialties, supporting medical programs, and meeting the direct healthcare needs of beneficiaries within the Department of and other federal government healthcare delivery systems. Bestica's experience in Healthcare, Administrative, and Program Management Services allows our clients the flexibility to use our services for various needs. Bestica has provided unique solutions and highly specialized expertise for decades, and we understand that your mission is critical. Therefore, we work with you to develop and successfully implement your mission requirements while saving you time and resources. People helping people - that is what Bestica is all about.

"For every new challenge, we're the rising tide that will raise all boats."

Core Capabilities:

- Healthcare Staffing
- Clinical Program Management
- Healthcare IT Integration
- Medical Administrative Support
- Training & Education
- Telehealth Solutions
- Compliance & Quality Assurance
- Clinical Research Support
- Health Information Management
- Patient Care Coordination
- Emergency Medical Services (EMS)
- Surge Support
- Policy Analysis & Implementation
- Healthcare Consulting
- Public Health Services
- Pharmaceutical Services
- Behavioral Health Services
- Supply Chain Management
- Nursing Services
- Laboratory Services
- Radiology & Imaging Services
- Chronic Disease Management
- Occupational Health Services

Additional Accolades:

- INC 5000 Company: 2017-2022
- INC Magazine: "Among the Nation's 5000 Fastest Growing Companies" (2020)
- INC Magazine: "Among the Nation's 5000 Fastest Growing Companies" (2019)
- Minority Enterprise Development Week (MED Week): Best Minority Technology Firm (2019)
- San Antonio Business Journal: Best Minority Technology Firm (2018)
- INC Magazine: "Among the Nation's 5000 Fastest Growing Companies" (2018)
- No. 3 of 50 Fastest Growing Small Companies in San Antonio
- MED Week Award Winner for Excellent Contracting Support
- Featured in the New York Times and San Antonio Business Journal"

What Differentiates Bestica?

Decades of Proven Expertise: With over 20 years of experience, we excel in delivering top-quality healthcare professionals and services, consistently meeting the unique needs of the DoD and federal healthcare markets.

Cost-Effective Solutions: Our lean operational model ensures we provide cost-effective staffing solutions without compromising quality, delivering exceptional value.

Versatile Contract Execution: Our proven track record across diverse contracts highlights our versatility and reliability, ensuring seamless integration and outstanding performance.

Top-Quality Talent: We pride ourselves on a rigorous recruitment process that guarantees top-quality healthcare staff, driving excellence and innovation in every project.

Client-Centric Approach: Tailored solutions that focus on the unique mission requirements of each client, ensuring successful implementation and satisfaction.

Integrated IT Healthcare Solutions: We blend healthcare expertise with advanced IT solutions to streamline operations and improve patient outcomes.

Federal Customer Portfolio

Army, Burn Institute Surgical Research Registered Nurses

Provide nursing services of 13 FTE Registered Nurses at San Antonio DoD MTFs and the Institute of Surgical Research (ISR) located at Brooke Army Medical Center (BAMC), Fort Sam Houston, Texas. The BAMC ISR is the only Burn Center in the DoD that provides state of the art burn, trauma and critical care to injured war fighters and DoD beneficiaries around the world.

Defense Health Agency (DHA) MSS

On this DHA IDIQ provided Medical and Medical Support Services nationwide since 2018. We currently staff medical support, and medical administrative personnel, to include Inpatient, Outpatient, and Ambulatory Medical Coders, Medical Appointment Clerks, Medical Logistics Supply Technicians, General Office Clerks, Operating Room Schedulers, Biomedical Equipment Technicians, Medical Administration Specialists, and Medical Transcriptionists, both within the Continental United States (CONUS) and Outside the Continental United States (OCONUS).

USAF Wilford Hall, Endocrinology Diabetes Center of Excellence

Provides Ancillary Medical Service Providers at the Wilford Hall Ambulatory Surgical Center. The team provides subject matter expertise supporting Health Care practitioners (HCPs) at nationwide Air Force Military Treatment Facilities (MTFs) that care for over 50,000 active duty AF service members, retirees, and their family members with diabetes.

Air Force, Air Force Centralized Credentials Verification Office (AFCCVO)

Provides a turn-key operation for credentialing support to the Air Force Medical Service (AFMS) by gathering required credentials, performing Primary Source Verification (PSV) of applicable credentials, conducting databank queries, and entering all data into the Centralized Credentials Quality Assurance System (CCQAS).

USAF Wilford Hall, Phlebotomists

Provided 21 full time equivalent (FTE) Phlebotomists. Phlebotomists support donor blood drives, meet donor quotas set by the Defense Health Agency (DHA), support laboratory specimen collection, basic military trainee (BMT) medical processing, and/or specimen processing and shipping operations.

Air Force Research Laboratory (AFRL) 711th Human Performance Wing (711 HPW)

For the 711 HPW MSS IDIQ contract we provide a comprehensive range of staffing and support services tailored to enhance human performance and advance aerospace medicine. The contract supports diverse mission elements, including the United States Air Force School of Aerospace Medicine (USAFSAM), which focuses on aerospace medical education, investigations, and aircrew health, and the Human Effectiveness Directorate (RH), which conducts cutting-edge human-centered research to improve warfighting capabilities. This contract enables delivery of essential services across multiple locations, predominantly Wright-Patterson Air Force Base, as well as other geographically separated units. Services span various domains, including medical and clinical support, research and development, technical and IT support, professional services, and training. These roles include physicians, nurses, allied health professionals, scientists, data analysts, engineers, program managers, and more.

USAF Wilford Hall, Medical Evaluation Board (MEB)

Provides Physician Assistant (PA), Nurse Practitioner (NP) and Physical Evaluation Board Liaison Officer (PEBLO) that provide occupational medical evaluations of military members with psychiatric problems and/or who are undergoing MEB or Temporary Disability Retired List (TDRL) actions.

United States Army (USA), Medical Command (MEDCOM) Medical Records Technicians (MRT)

Provided Medical Records Technicians to support administrative services in the Emergency Medicine Operation at Brooke Army Medical Center. The mission of the United States Army (USA) Medical Command (MEDCOM) is to provide quality healthcare to its beneficiaries who include Active Duty, Reserve, National Guard and Retired Soldiers and their Family Members. In support of this mission, BAMC requires administrative support services in all direct and non-direct patient care and health-care related settings.

United States Army (USA), Medical Command (MEDCOM) Medical Records Technicians (MRT)

Provided Medical Records Technicians to support administrative services in the Emergency Medicine Operation at Brooke Army Medical Center. The mission of the United States Army (USA) Medical Command (MEDCOM) is to provide quality healthcare to its beneficiaries who include Active Duty, Reserve, National Guard and Retired Soldiers and their Family Members. In support of this mission, BAMC requires administrative support services in all direct and non-direct patient care and health-care related settings.